

EXCHANGE & REFUNDS

(EXCEPT CUSTOM ORDERS & TREATED OR WASHED ITEMS)

EXCHANGES FOR ITEMS RETURNED WITHIN 30 DAYS OF PURCHASE

We refund your money or exchange your item within 30 days of the date of invoice, provided the following conditions are met:

1. You have registered with us or you provide the correct receipt.
2. The item has not been worn and is in a new condition.

If you have taken up our FREE Shipping offer, but you decide to get a refund we will refund the full price minus shipping cost = International \$ 49.00 / Within Australia \$ 15.00.

EXCHANGES FOR ITEMS RETURNED

BETWEEN 30 to 60 DAYS OF PURCHASE

For items returned between 30 to 60 days from the date of purchase, no refund will be given – a credit note will be issued. Credit notes are given subject to the condition the returned item has not been worn and is in a new condition. Unfortunately, if the items have been worn, no credit note is given.

EXCHANGES FOR ITEMS RETURNED

AFTER 60 DAYS OF PURCHASE

For items returned after 60 days from the date of purchase no refund or credit note is given.

All the Terms and Conditions above don't apply to faulty items.

FAULTY ITEMS

Faulty items will be repaired or replaced under our 12 months warranty, provided you have registered with us or you provide the correct receipt. For items that can't be replaced or repaired a refund will be given. If you don't want an exchange a CREDIT NOTE will be issued.

THANK YOU FOR SHOPPING WITH US...

UGGYS
GENUINE