

UGGYS

GENUINE

CUSTOMERS'S DETAILS		RETURNS AND EXCHANGE POLICY			
NAME:		<p>Dear Customer, Before returning your goods, please contact customercare@uggys.com.au informing us of your intentions. Customer Care will be able to guide you through the process, to ensure your Exchange or Return is handled to your satisfaction = no hassle or disappointment.</p> <p>Please read and fully understand our Return and Exchange Policy on our website under UGGYS Info>Returns Policy, before returning your goods purchased. If you have doubts or concerns, please feel free to contact Customer Care on +61 8 9385 8262 or email us on info@uggys.com.au.</p> <p>Once the Return Form is filled in and signed, please send the item to: UGGYS Return Centre, PO Box 442, Floreat WA 6014. Please note, it might take us up to 15 working days to process your Exchange/Return request, during our high seasons. In general, however, we endeavor to process your request within 5 working days once received at our Return Center.</p>			
ADDRESS:					
SUBURB:					
STATE:					
POSTCODE:					
PHONE:					
MOBILE:					
EMAIL:					
REASON FOR RETURN		<p>REFUND OR EXCHANGE</p> <p>UGGYS will issue you an electronic credit note. Please fill out the credit card details and sign the authorisation below.</p> <p>REFUND: I have read and understand UGGYS Returns and Exchange Policy. Please refund the amount of \$_____ to my credit card mentioned below.</p> <p>Signature:</p>			
Please tick the appropriate box					
Too small	<input type="checkbox"/>				
Too large	<input type="checkbox"/>				
Ordered the wrong size, colour or style	<input type="checkbox"/>				
Wrong size, colour or style shipped	<input type="checkbox"/>				
Faulty item	<input type="checkbox"/>				
Changed mind about the item	<input type="checkbox"/>				
PURCHASE DETAILS				<p>EXCHANGE: You are welcome to pay the return postage or balancing owing to UGGYS by credit card or cheque. Cheques should be made out to UGGYS. I authorise UGGYS to charge my credit card for \$_____.</p> <p>Signature:</p>	
Please include a copy of your purchase receipt					
Online order: Transaction ID					
Store purchase: Invoice #					
Store location:					
Purchase Date:					
Item description:					
Purchase price:					
EXCHANGE ITEM DETAILS		CUSTOMER'S CREDIT CARD DETAILS			
List items wanted in exchange below		Name on the card:			
Style:		Visa, MasterCard	Expiry date: . . / . .		
Colour:		Credit Card Number			
Size: AU <input type="checkbox"/> /US <input type="checkbox"/> /EU <input type="checkbox"/> /UK <input type="checkbox"/> /JAP <input type="checkbox"/>	(tick your country code) / / /			
Men: (fill in the size)	Women: (fill in the size)	Authorisation No (the last 3 numbers on the back of your card) . . .			
		Signature:			
<p>PLEASE RETURN THIS FORM along with your exchange/return to UGGYS RETURN CENTRE, PO BOX 442, FLOREAT WA 6914. Returned items should be returned insured/ registered unused in its original packing to prevent loss during shipping.</p>					

PRINT

p +61 (0)8 9385 8262
info@uggys.com.au
www.uggys.com.au